

NEWSLETTER #3

PROIJECT FLOWS: "FURTHERMORE, LEARNING, OUTREACH, AND WORKING SKILLS"

PROIJECT NR.: 2022-1-TR01-KA220-YOU-000089240

The pilot phase of the Flows project has been completed !

As the FLOWS project draws to a close, we are pleased to announce the successful completion of another important milestone: FLOWS piloting has been completed in all project partner countries, including Austria, Ireland, Türkiye and Romania. In line with the common approach of the partners, the training was conducted by facilitators who had previously been trained during the LTTA in St. Pölten, Austria in February 2024. Their previous training provided them with the skills and knowledge to deliver the FLOWS blended learning programme and guide the practitioners through the pilot phase.



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HÄFELEKAR



FLOWS

After the training, each practitioner received personalised login details for the FLOWS platform, including a unique username and password, along with a guide that provided clear instructions on how to manage client accounts during the pilot. At the end of the training, practitioners also completed the learning diary, provided valuable feedback on the training process and received official training certificates following the expert talk session.

At the end of the piloting process, each project partner produced a national report detailing their individual piloting experiences and outcomes. These reports provide insights into the effectiveness of the FLOWS tool and contribute to a comprehensive understanding of the success of the pilots across all project partner countries.

Let's take a look at how the Flows Tool was piloted in the project partner countries.



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IN AUSTRIA

The pilot training in Austria, organised by Hafelekar, took place on 14, 21 and 24 July. The training was designed to introduce 6 additional practitioners from 2 organisations to the FLOWS blended learning training programme and the FLOWS tool.

Two practitioners from Hafelekar, who had already been trained during the LTTA in Austria, took on the role of facilitators and the additional practitioners included 3 vocational counsellors from TSD – Tiroler Soziale Dienste. The FLOWS tool proved to be particularly beneficial for clients as it does not rely heavily on text and effectively uses videos to demonstrate everyday activities. The other 3 practitioners were from Rotes Kreuz Tirol, who incorporated the FLOWS training and FLOWS tool into their internal training programme. These 8 practitioners have tested the FLOWS tool with a total of 21 young people



IN IRELAND

The pilot training in Ireland was organised by Ballymun Job Centre on 9-10 April to train a further 9 practitioners from 4 organisations. These 12 practitioners tested the tool with 23 young people. The training process was used as described in Learning Unit 7, with no tailoring, practitioners learned the theory behind the tool, how to use the tool and how to integrate it into the counselling process.

Practitioners felt that the tool was an excellent conversation starter with their clients and helped to build their confidence. Clients were often pleasantly surprised by the strengths identified by the tool and were open to exploring different career paths.



IN ROMANIA

The pilot training in Romania was organised by UNSTPB in two sessions. The first session, held on 29 August 2024, trained 4 practitioners from 2 organisations and the second session, held on 26 September 2024, trained 2 practitioners from 1 organisation.

The training aimed to provide practitioners with a thorough understanding of the theoretical background and key concepts underpinning the FLOWS tool. It also covered how assessments can address challenges in the rapidly changing world of work, how to use the tool to help participants recognise their competencies, and how to determine when to integrate the tool into an established counselling process. All 28 young people involved in the pilot as clients signed consent forms.



IN TÜRKİYE

The pilot phase began with two days of intensive training on 9 and 10 September 2024. The training implemented with 8 practitioners from Çarşamba İşkur Müdürlüğü and 6 practitioners from Bafra İşkur Hizmet Merkezi. These practitioners were introduced to the core concepts and practical applications of the FLOWS blended learning training programme and the FLOWS tool, with the aim of improving the advice and support they provide to their clients.

In total, 60 clients participated in the pilot process and benefited from the FLOWS tool and the newly acquired skills of the practitioners. The positive responses from both the practitioners and the 60 clients underline the value of this training initiative.





WHAT ARE THE NEXT STEPS FOR THE FLOWS PROJECT?

The next step of the FLOWS project involves developing the content for psychometric evaluation and hosting Multiplier Events in the project partner countries. Moreover, the project will conclude with a final meeting in Samsun, Türkiye, where partners will gather to reflect on the project's achievements and discuss future opportunities.

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